

HOME RELOCATION SERVICES



SERVICE FEATURES

SERVICE CAPABILITIES

Claim-free relocations
All points, 48 state coverage
Strategic national positioning

CUSTOM MANAGEMENT

Single-source control
Quality management systems
Personalized services
Comprehensive satisfaction evaluation
Simplified pricing

OPERATIONAL SUPPORT

24 hour - 365 day accessibility
Self-pack/self-haul guarantees
Executive relocation service

AUTOMATED CONTROLS

Computerized move management system
VanTrac: satellite shipment tracking system
EDI
Customized management reports

RELOCATION COUNSELING

Job search assistance
Pre-move planning
Post-move evaluation
Custom group move services
Worldwide destination information
Relocation policy development

TRAINING PROGRAMS

Uniformed, certified service teams
Claims prevention and risk management
National education center
Certified customer service representatives

GUARANTEED SERVICES

Guaranteed scheduling
Claim settlement within 30 days
Estimating accuracy